

PTO/SB/97 (08-03)

Approved for use through 07/31/2008. OMB 0651-0031  
U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it contains a valid OMB control number.

**RECEIVED  
CENTRAL FAX CENTER**

**Certificate of Transmission under 37 CFR 1.8**

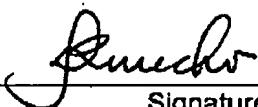
JUN 06 2005

Attorney Docket No. QUAC0006

I hereby certify that this correspondence is being facsimile transmitted to the United States Patent and Trademark Office

on 6 June 2005

Date



Signature

Della Revecho

Typed or printed name of person signing Certificate

Note: Each paper must have its own certificate of transmission, or this certificate must identify each submitted paper.

1. Amendment (12 pages)

This collection of information is required by 37 CFR 1.8. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 1.8 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.

06/06/2005 MON 12:53 FAX 650 474 8401 GLENN PATENT GROUP

JUN 06 2005 002/013

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of: Carriere, et al.

Docket No.: QUAC0006

Serial No. : 09/531,743

Art Unit: 3627

Filed: March 21, 2000

Examiner: J. McClellan

**Title: SYSTEM AND METHOD FOR FUNNELING USER RESPONSES IN AN INTERNET VOICE PORTAL SYSTEM TO DETERMINE A DESIRED ITEM OR SERVICE**

6 June 2005

**Attn: Box No-Fee Amendment**  
Assistant Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT UNDER 37 CFR § 1.111**

Sir:

This Amendment is responsive to the Office Action mailed 31 March 2005 in the above-identified patent application.

In the Claims:

Claims 1-4, 9, 11, 17-19, and 23-25 are amended.